

Spend your time driving innovation while we optimise your equipment performance.



## Equipment Service Plans

Your business is unique and that's why we offer a wide variety of maintenance plans that can be customised to meet your specific needs. Our field service team will collaborate directly with your local team to ensure your needs are met.



### Maximise Your Uptime

- Keep your equipment running at the factory-intended level by performing recommended preventive maintenance
- Stay compliant by using authentic OEM parts (90 day warranty)

### Trusted Service

- Leverage the industry's largest team of technicians backed by a century of experience
- Get answers to your most complex technical questions
- Customer Service professionals are available 24/7 for scheduling service, ordering parts and obtaining critical information

Visit us at: [www.sterislifesciences.com](http://www.sterislifesciences.com)

# MAINTENANCE COVERAGE OPTIONS

<p><b>Pinnacle</b></p> <p>Covers OEM parts and field service technician labour for maintenance and call-outs</p>	<p><b>Respond Plus</b></p> <p>Covers OEM parts and labour for scheduled preventive maintenance, as well as call-out labour</p>	<p><b>Premier Plus</b></p> <p>Covers OEM parts and labour for scheduled preventive maintenance</p>	<p><b>Respond</b></p> <p>Covers field service technician labour for maintenance and call-outs</p>	<p><b>Premier</b></p> <p>Covers labour for scheduled preventive maintenance</p>
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If reducing downtime is a key concern, you can also add guaranteed response time options to your maintenance coverage. These offerings include Next Day Response (within 1 business day) and Expedited Response (within 2 business days).

COVERAGE OPTIONS →

	PINNACLE	RESPOND PLUS	PREMIER PLUS	RESPOND	PREMIER
INCLUDED COVERAGE	Preventive Maintenance Labour	●	●	●	●
Preventive Maintenance Parts	●	●	●		
Call-out Repair Labour	●	●		●	
Call-out Repair Parts	●				



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## STERIS Life Sciences

For over 100 years, STERIS has been known as a global leader, trusted partner and solutions provider in the field of sterilization and contamination control. Today, STERIS continues building on this heritage by advancing the Science of sterilization, cleaning and infection control while offering Solutions that meet our Customers' needs and high standards. STERIS is dedicated to helping you enhance the Life of your patients and the life of your equipment. From Formulated Chemistries, to Capital Equipment, and to Parts and Services, STERIS Life Sciences is your Solutions provider.

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